

## **HARD ROCK HOTEL TENERIFE LAUNCHES STAY SAFE, ITS NEW FREE MEDICAL INSURANCE FOR THE MOST ROCKIN 'TRAVELERS IN THE WORLD.**

To protect rockers around the world while traveling, Hard Rock Hotel Tenerife will launch Stay Safe, a free medical insurance that guests can enjoy during their stay at the most rock-hard hotel in the Canary Islands, reopening its doors to the end of July.

Designed as part of Hard Rock Hotel Tenerife's commitment to look after its guests at all times, free medical insurance is available to all of its guests, whether they book directly or those booked by tour operators or agents. of travel.

Stay Safe will be launched in collaboration with the risk management company Materh, which advised Hard Rock Hotel Tenerife to take out a policy designed by InterMundial with the support of Europ Assistance. Free medical insurance means all rockers are protected from unforeseen circumstances related to the current Covid-19 pandemic. Guests staying at Hard Rock Hotel Tenerife will be covered for any incidents directly related to Covid-19 that may occur during their stay.

### **This includes coverage of expenses such as medical and hospital expenses, transfers or extension of stay.**

The introduction of free medical insurance completes the new Hard Rock Hotel Tenerife health and safety protocol, which is being implemented in partnership with SGS - a world leader in inspection, verification, analysis and certification, to ensure that the legendary hotel continues to be a safe place and safe environment.

1. Stay Safe is a state-of-the-art product that we offer all of our guests to continue taking care of them during their most exciting vacations. Thanks to this, customers will have several incredible services included for any incident directly related to the coronavirus that may occur during their stay. Specifically, coverage includes:
2. Expenses for any illness arising during the stay in the hotel up to € 3,000 and for Covid-19 infection up to € 100,000: these expenses include medical expenses, medicines for the treatments provided, as well as hospitalization and ambulance costs required by a doctor .



**Medical transfer of patients:** If the guest is unable to continue the journey due to the virus and has to go to the hospital or return home, the transfer will be covered for various means of transport such as train, plane, helicopter or ambulance. **Emergency transfer to hospital:** In the event that you develop a serious illness that requires immediate assistance, this service will take over the transfer both from and to the hotel to the nearest hospital or clinic.

**This service would also include medical surveillance if needed.**

**Extension of stay:** in the event that the customer concerned does not have to be hospitalized and the doctor prescribes the need to stay in the hotel, the policy will cover the expenses deriving from the extension of the stay and that of three of his companions up to a maximum of 75 € per day for 10 days.

Sending a driver for medical reasons: If due to illness the guest is unable to drive their vehicle, the customer can request that a professional driver or another person drive their vehicle to their home. Return of companions: finally, clients can also feel completely reassured that, should any eventuality arise, the insurance will cover any type of transfer of three of their companions to the patient's place of hospitalization or habitual residence. this would be done through the most convenient means of transport.

A safe new year with our free medical insurance. This new measure applies to the Hard Rock Hotel Tenerife in Costa Adeje, which will open its doors on 30 July. For the reopening this summer, Hard Rock Hotel Tenerife is organizing a variety of leisure, gastronomic and wellness offers to ensure all its rockers have a legendary holiday in Spain's most extraordinary destination.

Last full review / verification Aug 2021 | Content last modified Aug 2021 to access the version for professionals. Hospitals offer extensive resources and expertise that enable doctors to quickly diagnose and treat a wide range of diseases. However, a hospital can be a place that causes fear and confusion. Often, treatment occurs quickly and without explanation.

### **Knowing what to expect can help patients cope with and actively participate in care during their stay.**

Understanding more about what hospitals do and why they do it can help patients feel less intimidated by their hospital experience, have more control and feel more confident about their health once they are discharged. Patients are hospitalized when they have life-threatening health problems (such as myocardial infarction).



In addition, they may be hospitalized for less severe ailments that cannot be adequately treated in another location (for example at home or in an outpatient surgery center). A physician (primary care physician, specialist, or emergency room physician) determines whether patients have a health problem serious enough to warrant hospitalization.

The main goal of hospitalization is to restore or improve health so that patients can return home. Therefore, hospital stays must be relatively short and allow patients to be safely discharged at home or in another healthcare setting where treatment can be completed. For many patients, hospitalization begins with a visit to the emergency room.

Knowing when and how to go to the emergency room are two important considerations. When you go to the emergency room, you need to take your medical file with you. Children may request that a parent or other caregiver stay in the hospital most of the time.